

## **Snapshot Audits**

Using 360iQ's innovative **Snapshot Audits** feature allows you to closely monitor activity in your locations and drill down to gain insights from footage of a given time period.

Note: The Snapshot Audits feature is only available for Manager and Administrator roles.

### Content

In this guide, we will cover the proceeding topics:

- How to Access Snapshot Audits
- Snapshot Audits Overview
- How to Create a New Snapshot Audit

#### How to Access Snapshot Audits

To access **Snapshot Audits**, take the following steps:

1. Log in to 360iQ: https://app.go360iq.com/.

	Sign into <b>360iQ</b>	
	janedoe@acme.org	
-	SIGN IN	

2. From the Home Screen or Quick Bar, click the SmartAudit<sup>™</sup> tile. You can also access it via the Tile search at the top of the page.



3. Click the **Snapshot Audits** tile.

SmartAudit™	<b>SmartAudit™</b> Dashboard	SmartAudit™ Insight	<b>E</b> SmartAudit™	Snapshot Audits
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#### **Snapshot Audits Overview**

Inside the **Snapshot Audits** dashboard, you will see all **Configured audits** as well as their processing statuses.

t by: Modified o	n 11 🗸 📿						Q		⊞	=)
Active 🕢	Audit name 5	Last report 6	C Expiration date	Owner 8	9 🗼 Modified or	Actions	0			
	Testing	In progress	10/25/2024		09/25/2024 02:13:39 PN	e	۲	Ľ	R	۵
	Second test	In progress	10/25/2024		09/25/2024 02:06:31 PN		۲	Ľ	R	۵
	Test snapshot	In progress	10/25/2024		09/25/2024 01:55:32 PN		۲	Ľ	R	۵

The breakdown is as follows:

- 1. Add filter: Filter the table using Location.
- 2. Sort by: Allows you to change the table's sorting.
- 3. Create new audit: Click this button to generate a new Snapshot Audit.
- 4. Active status: Flip the toggle to enable/disable the configuration.
- 5. Audit name: The name of the audit.
- 6. Last report: The processing status of the audit report.
- 7. **Expiration date**: Indicates the day until which reports will be generated and delivered.
- 8. **Owner**: The creator of the Snapshot Audit.
- 9. Modified on: The date on which the Snapshot Audit was created/configured.
- 10. Actions: In the Actions column, you can take the following actions:
  - a. Go to reports
  - b. Quick view
  - c. Edit
  - d. Toggle notifications on/off
  - e. Delete

#### How to Create a New Snapshot Audit

#### To create and configure a new Snapshot Audit:

1. In the top-right corner of the screen, click the blue + **Create new audit** button.



 You will then be redirected to the Snapshot Audit configuration tool. Start by selecting your preferred Location from the list. You may only select one location for the audit. Next, pick which cameras you would like to focus on, and click Add Selected.

Select cameras and hours			ی 5/ 5
Choose the locations and cameras you want to configure by	y scheduling snapshot hours.		
Q search for location or camera		Selected	
Search result (10)		No cameras selected yet	
	<b>1</b> 2		
S Office	→		
S Kitchen	$\rightarrow$		
S> DT POS 1 (Front)	$\rightarrow$		
	Add selected →	Select all	Select time slot

- 3. Your location and selected cameras will appear on the right side of the screen, under the **Selected** heading.
  - a. **Note:** With the **Free** plan, you can configure up to 5 snapshots per configuration, as shown by the number in the top right corner of the screen.



4. Under the Selected heading, review your camera selections. Any cameras that need to be configured will feature a red Not configured flag beside them. To proceed with scheduling snapshot hours, you will need to configure these cameras.

Selected	
SP DT POS 1 (Front)	Not configured X
Select all	C Select time slots

5. Click on the cameras you want to configure individually or check the **Select all** box to configure them all at once. Then, click **Select time slots**.

Selected	
DT POS 1 (Front)	Not configured X
Deselect all	Select time slots

6. A new window will pop up. Here, you can view your snapshot **Schedule**, along with your **Edited cameras**. Below, you will see a table of times to choose from. Once you have made your selections, they will appear at the bottom of the screen under **Selected hours**.



Done

# a. Note: If you exceed your snapshot limit, you will receive this message shown below. To correct this issue, scroll down to **Selected hours** and click the **X** to remove some hour options.

× Schedule	🗵 0/ 5
Edited cameras:	
SP Avemia 2	
00:00 00:15 00:30	00:45
01:00	01:45
02:00	02:45
03:00	03:45
	04:45
05:00 05.15	05:45
<sup>O</sup> You have used all 5 Snapshots	for this
07:00 configuration.	07:45
	08-45
Selected hours	Clear all
04:15 X 04:30 X 04:45 X 05:1	5 ×
05:30 ×	
Done	

7. Review your selections. Then, scroll down to the bottom of the page, and click **Done** to create the request.



- 8. The menu will close. Next, click the **Next step** button. If the button is grayed out, you have not completed the configuration process and still need to set up your schedule.
  - a. **Note:** If configured correctly, each camera will have a blue **Configured** status banner beside it.

Selected	
DT POS 1 (Front)	Configured X
Select all	( Select time slots
	Cancel Next step

- 9. In the next section, you will determine your Audit report parameters.
  - a. Add the **Audit name**.
  - b. Add the **Expiration date**.
  - c. Choose your Delivery day.
  - d. (Optional) Add a **Description**.
  - e. Fill out the Additional data section. Check or uncheck the Add link to the video and/or Add link to transactions report to suit your preferences.

10. Preview your selection on the right-hand side, then click **Next step**. If this button is grayed out, it means you have configured a parameter incorrectly. Once all parameters have been configured, click the blue **Next step** button to proceed.



11. On the **Summary** page, confirm that everything looks correct. Click **Finish configuration** to complete the process.

Summary		(≥ 1/	5 🜒
Parameters	^	Snapshot preview	
Audit name Snapshot 1 Expiration 10/30/2024 Delivery days Monday Description No description was provided for this audit.		Coation name     Terra Name     O HH.MM	
Audit locations	~	Location name Camera Name	
Access to report	~	⊳ <u>Video</u>	
Previous step		Cancel Finish config	guration

- 12. When you return to the main **Snapshot Audit** page, you should see your new request, along with its processing status. Once your snapshots finish processing, you can take further **Actions** via the column on the far right of the table.
  - a. **Note:** Once your snapshots are ready to view, you should receive the following email:



13. Click the **Open report** button to then view your completed Snapshot Audit Report.

#### 14. The report will open in another window in your web browser.

	Audit Report								×
Testing						Send Send	⊥ Do	wnload PDF	S
5	Audit information								^
	Audit name Testing		Report Date 09/25/2024		Owner				
	Description No description was provided for t	his audit.		Number of locations				Number of car	neras
the second	Audit images (42)				G	oup by:	ocations ↑↓		~
Generation date  O9/25/2024  Ready	360           3000	Stock Roc	m	The second sec		0 C	ront Counter 3:00		
Show: 10 × showing 1-1 of 1									4
		▷ <u>Video</u>					<u>leo</u>		

15. In this detailed **Audit Report**, you can view the **Audit images**, **Send** them via email, **Download** them as a **PDF**, or copy the **Link** to your clipboard.

#### Audit Penort

Audit Report			E Send	Download PDF
Audit information				^
Audit name	Report Date		Owner	
resting	09/25/2024			
Description		Number of locations		Number of cameras
No description was provided for t	this audit.	<b>0</b> 1		6
( 360 ) ( 0.0300	Stock Room	6 Kitchen 2	G Front Count	er
Video	Video	Video	↓ Video	

For additional information or questions, please contact **DTiQ Support** at support@dtiq.com or your Customer Experience Team at csr@dtiq.com.



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