

Cloud Archive (Mobile) Guide

In addition to creating a new Cloud Archive via the 360iQ web platform, you can initiate a new Cloud Archive request on the go via the mobile app.

Log in to the application with your username and password. You should see either the **Dashboard** or the **Home screen**, depending on your user settings. In the bottom right corner of the page, tap the **More** (six dots) icon.



Hold your finger down on the row of icons and swipe to the left until you see **Cloud Archive**. Tap it. Tap **Cloud Archive** again.



At the bottom of the screen, tap + **New Export**.

Cloud Archive	7
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ⓒ 6/5/24 6:16 AM	Completed
6	
@ 6/5/24 5:27 AM	Completed
۵	
⊚ 6/4/24 8:37 PM	Completed
6	
© 6/4/24 4:21 PM	Completed
[[] 1 clip - ③ 60 min - 옷	
↓ 	
+ New Export	

Choose your desired **Location**. Tap **Next**.

New Cloud Archive	Cancel
Step 1/4. Location	
Location Please choose locatio	on from the list
	ocation
•	
	Next >

Select your preferred cameras from which to export the video. Tap Next.



Choose your time range (Start and End). Tap Next.

New Cloud Archive Cancel
Step 3/4: Time range
Time range Select the time range you want to export
Start
6/5/24 1:54:24 PM
End
6/5/24 2:04:24 PM
Cloud Archive export time will depend on the number of cameras and length of time range selected.
/
/
Summary: 😈 2 🕓 10 min
← Back Next →

Fill out the **Request Details**, including **Name** and **Description (optional)**. Toggle the **Make** request private option on/off according to your preferences, then tap **Export**.

Note: If you are making a private request, no one else can access or view it.



Your new request and its processing status will appear at the top of the list.



Note: When downloading your export, you only have the option for an **MP4** video file.

For additional information or questions please contact <u>DTiQ Support</u> at <u>support@dtiq.com</u> or your <u>Customer Experience Team</u> at <u>csr@dtiq.com</u>.



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