



## Deleted / Cancelled Items - BK Case Study

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The intelligent video solution of choice for Burger King to drive cost reduction, deliver fast audits and analysis, and allow you to manage your business anywhere, from any device, at all times.

# Summary



## The problem:

A cashier rings up an order, serves the customer, and then deletes the order so that they can pocket the customer's money.

# Deleted / Cancelled Items - Case Study

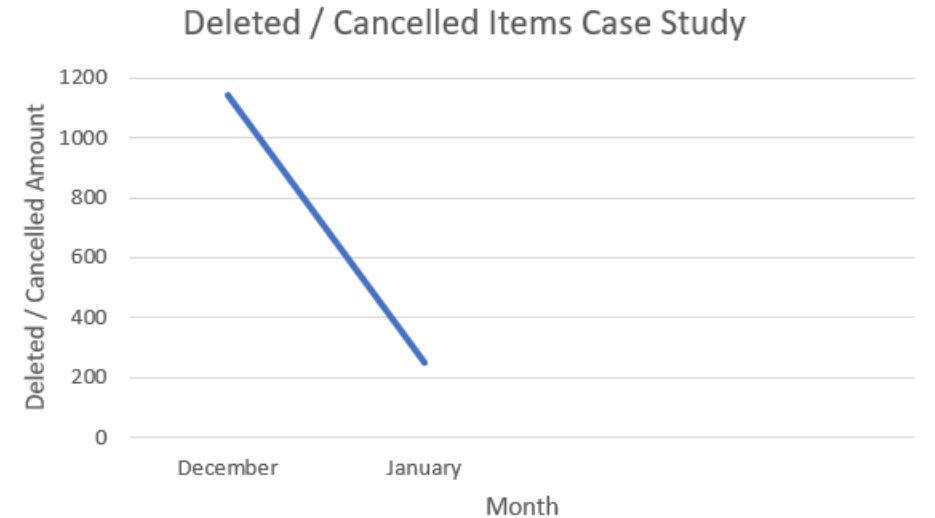
**\$10,728**

Annual Profit

In December, an employee was identified stealing \$156 in cash.

- This led to their termination.

This discovery and action **resulted in a reduction of \$894** in deleted items at a single location **and a potential annual profit increase of \$10,728** at a single location.



*\* Estimated Annual Profit is calculated by monthly difference of the fraud category multiplied by 12*



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**12**

Theft Events Identified



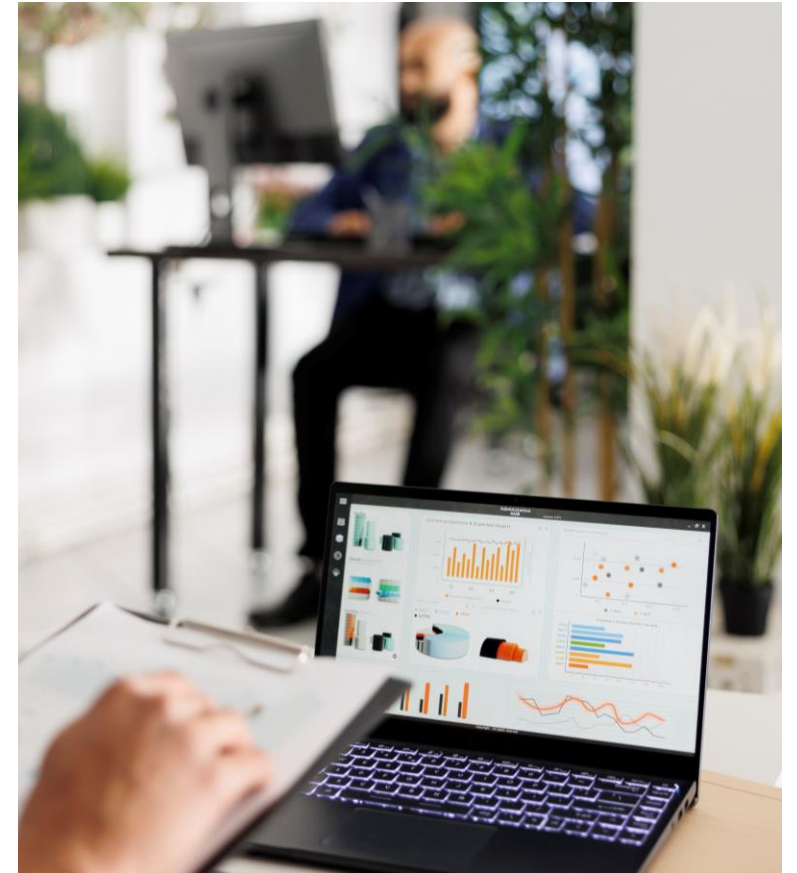
**\$156**

Cash Theft Identified



**\$10,782**

Annual Profit Impact



# 1. Deleted / Cancelled Items - Case Study

Picture 51



The employee collected cash as a form of payment. The employee collected at least \$10. Please see images 52-54, 58.

Picture 54



The employee handed over a bag with food to the customer.

Picture 56



The employee rang up transaction #4214 with deleted 2x Hershey pie and 1x CMMDwhopper CHS. The total was \$0.00. However, the employee collected cash from the customer visible in images 40-42, 46, 49-50. The employee created a possible overage in the till. Possible Transactional Fraud.

The background is a solid dark blue color. Overlaid on this are several thin, light blue lines that form a series of concentric, wavy patterns. These lines originate from the left side and curve towards the right, creating a sense of movement and depth. The lines are more densely packed in some areas, creating a mesh-like effect, while in others, they are more spread out.

**Thank You!**